



Physical Therapy Appointment

Cancellation / No-Show Policy

We appreciate that you have chosen PRO PT to assist you in your recovery. We know that your time is valuable and we are committed to having a therapist and support staff available to see you at your scheduled time and to provide you with the very best care possible at each visit.

In Physical Therapy consistency is paramount to the progress and success of your recovery. PRO PT will make every effort to provide you with appointments that work with your schedule. With this in mind our office upholds strict cancellation and “no-show” policies.

“No-showing” for an appointment is considered non-compliant with the care your physician and Physical Therapist have prescribed and as such you may be discharged from our facility.

Cancellation **MUST** be made with 24-hour advanced notice; anything less than 24-hours will be considered a “no-show”.

After 2 “no-shows” we reserve the right to discontinue services.

We reserve the right to charge **\$50** for all “no-show” appointments; this charge is not covered by insurance and is solely patient responsibility.

We realize and understand that sudden and unplanned situations may arise in your daily schedule and as such will make every effort to accommodate you with a time change as our schedule allows, please do not hesitate to call us should that be the case.

Signature

Date